

**SEND YOUR RETURNS TO:**

YANANTIN ALPACA
Minderbroederstraat 42
4611RV Bergen op Zoom
The Netherlands

REFUND POLICY

- Item(s) must be returned within 14 days after receiving the order.
- Original tags and labels must be included and attached to the item.
- The item(s) must be unused, undamaged and in their original condition.
- Refunds will be processed within 14 days after receiving the item(s) in their original shape and condition.

PLEASE NOTE THAT POTENTIAL LOCAL VAT AND IMPORT DUTIES APPLIED ON THE PRODUCT FOR CERTAIN DESTINATIONS OR OTHER ADDITIONAL FEES FOR INTERNATIONAL SHIPMENTS OUTSIDE OF THE EUROPEAN UNION ARE COVERED BY THE RECIPIENT AND WILL NOT BE REFUNDED.

ORDER NUMBER**YOUR INFORMATION**

Name + Last name	
Address	
Zip code + city	
Email	
Phone number	

RETURNED ITEMS

Product name + color + size	Aantal	Reden

REASON FOR RETURN

1. Item is too big	4. Item is damaged upon arrival	6. Ordered multiple sizes
2. Item is too small	5. Not as expected	7. Other (please specify below)
3. Item is different from product photos		

NOTES AND/OR SUGGESTIONS

Yanantin
Alpaca

Email
info@yanantin-alpaca.com

BTW-nummer
NL200595350B01

Telefoon
06 18 31 06 03
Ma t/m vr van 9.00 - 17.00

Postadres
Minderbroederstraat 42
4611RV
Bergen op Zoom
The Netherlands

KvK-nummer
73153540

Website
www.yanantin-alpaca.com

IBAN nummer
NL50 INGB 0008 5610 19



For questions or more information please reach out to Eveline at info@yanantin-alpaca.com.

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